

## **YOUR COMPLETE SATISFACTION IS OUR PRIMARY GOAL!**

Balfour® is dedicated to providing the highest level of product and workmanship to achieve your total satisfaction. Should you need service on your Balfour class ring, send it insured to:

Balfour  
Attn: Repair Dept.  
P.O. Box 149207  
Austin, TX 78714-9207  
(7211 Circle S Rd., Austin, TX 78745)

Please enclose a letter of instruction, return address, and a daytime phone number. If repair requests are not covered under warranty, you will be advised of any charges prior to repair (see Limited Lifetime Warranty for warranty details). Please remit a \$14.95 shipping/handling/insurance charge with your ring.

At times, a product submitted for repair cannot be done, and the company reserves the right to remake the product. If you do not wish your product to be remade due to sentimental value, you **MUST** indicate that in your instructions and we will return it to you in the exact condition you submitted.

**Balfour®**